

How services can be customized?

We offer full scope of services that accurately corresponds specific needs of customer:

Full Flight Support

The most popular way of cooperation. FCG OPS acts as the outsourced operational department (dispatch center) of the customer. All related duties are provided by FCG OPS.

Partial Flight Support

This way of cooperation allows to distribute operational duties between FCG OPS and customer in a most efficient way. Some examples of services that can be covered by FCG OPS:



Specific tasks from full scope:

- Flight planning
- Handling arrangement
- Fuel tendering
- Permits assistance
- Travel services



Specific regions:

- Transatlantic
- Non-EU
- Africa
- Middle East



Specific time frames:

- Weekends
- Night shifts
- High season

Other duties, regions and time frames are covered by customer.